



## FREQUENTLY ASKED QUESTIONS

### OPENING DAYS

Belcanto opens from Tuesday to Saturday for lunch, from 12:30 to 15:00, and dinner, from 19:00 to 23:00, and closes on Sundays and Mondays.

### CUISINE

#### What kind of cuisine will I find at Belcanto?

At Belcanto, you will find Chef José Avillez' contemporary Portuguese cuisine.

#### What menu options are there at Belcanto?

- We offer two tasting menus, The Evolution Menu and The Classics Menu, or courses from our à la carte menu. You can preview or download our à la carte menu from the [Cuisine](#) section at the website.
- Menu choices are the same for lunch and dinner.
- There's a particular ambiance and pace to a meal at Belcanto, so the tasting menus are served to complete tables only.
- There's a special menu at the Chef's Table.

#### How long is lunch or dinner?

The experience usually lasts for about two to three hours, but it depends on your menu choices.

#### I'm a vegetarian, can I eat at Belcanto?

Our tasting menus can be adapted with a vegetarian option. We kindly ask you to inform us when making your reservation.

#### Can you accommodate allergies and dietary restrictions?

Yes, we kindly ask you to let us know, when making your reservation, to inform our kitchen team.

#### What if my dietary restrictions change after I complete my reservation?

Not a problem, we will be confirming food allergies and dietary restrictions at the table when you arrive for your meal.

### CHEF'S TABLE

At the Chef's Table it's possible to watch the team's thorough work while they serve an exceptional, surprise tasting menu, accompanied by a special wine menu suggested by the sommelier Rodolfo Tristão. This unique table of 8 seats may be shared with other guests in case your reservation is for less than 8 people.

#### Can you adapt the chef's table menu for vegetarians?



We can also adapt the chef's table menu for vegetarians. We kindly ask you to let us know, when making your reservation, so we can inform our kitchen team.

**Can you adapt the chef's table menu and accommodate allergies and dietary restrictions?**

Yes, we kindly ask you to let us know, when making your reservation, to inform our kitchen team.

**WINE**

**Is there a wine list?**

We offer a wide-ranging, diversified wine list with over 350 entries. About 80% of the wines are Portuguese, but there is also an extensive selection of wines from all over the world. Our sommelier team can help you select from the list that you can also preview or download from the [Wines](#) section at the website.

**Are wine pairings available?**

Yes, there are. Both tasting menus are available with two different wine pairings each.

**Can I bring my own bottle of wine to Belcanto?**

You can bring your own special bottle of wine for your meal for a 25 € per 750 ml bottle corkage fee.

**DRESS CODE**

**What is the dress code?**

We do not have a dress code. Jackets and ties are not required for gentlemen. Many of our guests dress up for the occasion, but please wear whatever will make you most comfortable. A smart casual choice fits your visit perfectly.

**CHILDREN**

**Are children welcome?**

Yes, children are welcome at Belcanto. However, please note that we do not have highchairs, nor do we provide kids' menus. Also, there's a particular ambiance and pace to a meal at Belcanto that may not be comfortable for young children.

**GIFT CARDS AND PRESENTS**

**Can I buy a gift card for someone?**

Yes, you can buy them at the restaurant or e-mail us to [vouchers@joseavillez.pt](mailto:vouchers@joseavillez.pt). Please note that the gift card requires a reservation that is subject to availability.

**I would like to offer a lunch or dinner at Belcanto, but I will not attend it. How can I make the reservation and settle the bill in advance?**

Our team will help you make this booking and make sure your guests enjoy their meal. To offer a Belcanto experience, please contact our sales manager by e-mail [rita.mendes@joseavillez.pt](mailto:rita.mendes@joseavillez.pt) or phone +351 213 420 607.

**SPECIAL OCCASIONS**



We would be very pleased to host your special occasion. When making your reservation, don't forget to point out if there's a celebration or special plan concerning your booking.

## GRATUITY

### What is the gratuity policy at Belcanto?

Our gratuity policy is simple, if a customer chooses to tip, whether by cash or credit card, it is divided equally amongst our team.

## SMOKING

### Is Belcanto smoker friendly?

According to the current legislation, Belcanto is a smoke-free restaurant.

## CLOAKROOM

### Is there a cloakroom at Belcanto?

Yes. On arrival you may hand in your coat to the Maître.

## PHOTOGRAPHING & FILMING

### Can I take pictures and film my Belcanto experience?

Yes, you can. However, please note that photographing or filming may disturb other guests or the service during dinner, so we kindly ask you to do so in a way that is the least disturbing to other guests.

## EVENTS & PRIVATE DINING

Belcanto can be hired for exclusive events. Please, contact our sales manager by e-mail [tania.goncalves@joseavillez.pt](mailto:tania.goncalves@joseavillez.pt) or phone +351 915 330 507.

For more information about hosting an event with us, please contact our sales manager by e-mail [tania.goncalves@joseavillez.pt](mailto:tania.goncalves@joseavillez.pt).

### What is the largest party size available at the restaurant in just one table?

We can accommodate up to 10 guests at a table in the dining room. If you are interested in booking a table for a group larger than this, please contact our sales manager by e-mail [tania.goncalves@joseavillez.pt](mailto:tania.goncalves@joseavillez.pt).

## LOCATION

### Where is the restaurant?

We are at Rua Serpa Pinto, 10, in Chiado, Lisbon.

GPS Coordinates: 38°42'37.3"N 9°08'29.4"W 38.710356, -9.141504

By metro, exit Baixa – Chiado (green line: Cais-do-Sodré – Telheiras | blue line: Reboleira – Santa Apolónia)

## OTHER CONTACTS

For media inquiries, please contact [press@belcanto.pt](mailto:press@belcanto.pt).

For events, please contact [grupos@joseavillez.pt](mailto:grupos@joseavillez.pt).



For job applications and internships, please contact [work@belcanto.pt](mailto:work@belcanto.pt).

Thank you for your understanding.  
We look forward to welcoming you to Belcanto.